

Date of Issuance: May 1, 2024

Product Discontinuation Notice

Dear Valued Customer,

This letter serves as formal notification that Epson LabelWorks (K-Sun Corporation) will discontinue the sale of LABELlab and Brother supplies as of June 27th, 2024. Procurement of the two product lines have become increasingly difficult if not unfeasible.

Our intent is to allow orders for these parts until the discontinue date, or while supplies are available.

While we regret any inconvenience this announcement may cause, we are eager to supply your future product requirements with our quality Epson LabelWorks PX product line which includes:

- Lifetime Warranty on all Epson LabelWorks printers
- Economical labeling solutions for home, hobbies, office, and industrial
- Hundreds of labeling media choices
- Free unlimited software & mobile app downloads
- Access to U.S. based customer support

Epson LabelWorks (K-Sun Corporation) appreciates and values our business relationship and looks forward to your continued interest in our Epson LabelWorks PX label printers and supplies.

Please contact Epson LabelWorks (K-Sun Corporation) if you have additional questions.

Best regards,

President

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