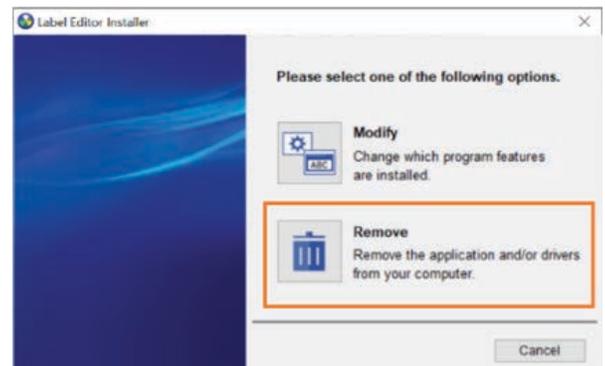
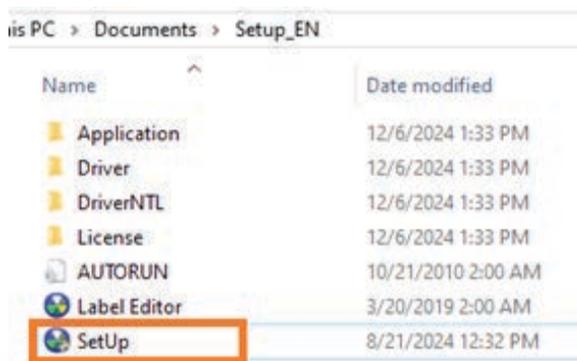


TROUBLESHOOTING GUIDE FOR LABEL EDITOR UPDATE (V2.201)

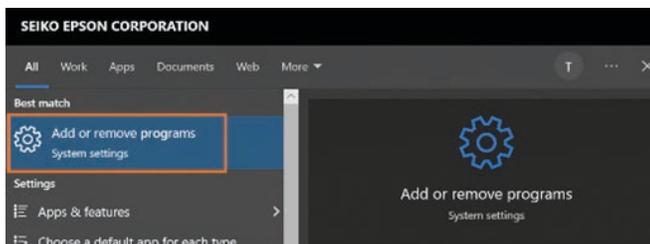
This is the troubleshooting guide for installing Epson Label Editor version 2.201. When you cannot install the latest version, please follow the instructions below.

1 Uninstall the previous version first. Three options to uninstall the software (A, B, or C)

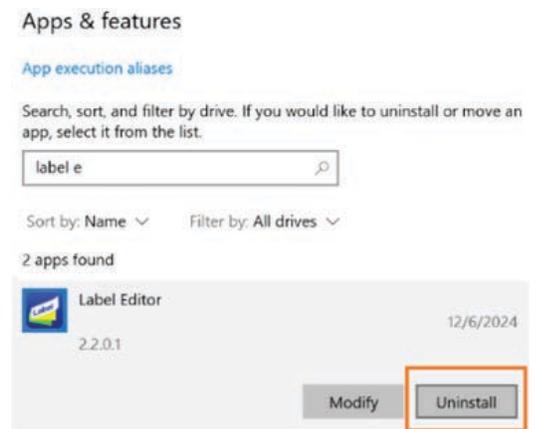
- (A) Open "SetUp" .exe of V2.201 (Released in October 2024) and click remove.
- (B) Open "SetUp" .exe of V2.201 (Released in December 2024) and click remove.



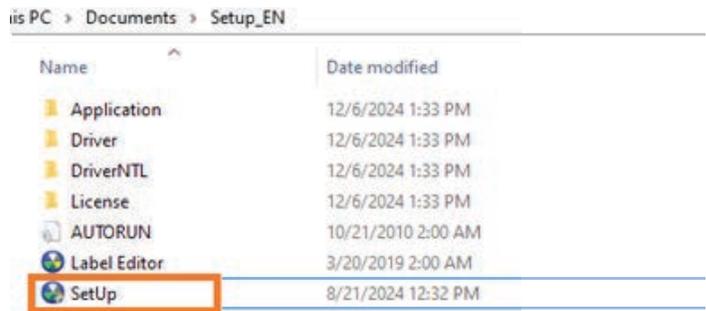
- (C) Uninstall from "Add or remove programs" in Windows setting, search "Label Editor", then uninstall.



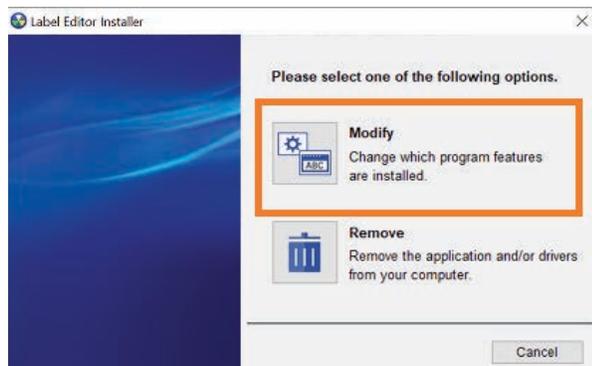
NOTE : It is not necessary to uninstall printer driver. In the case that the installation doesn't work, please uninstall the printer driver as well.



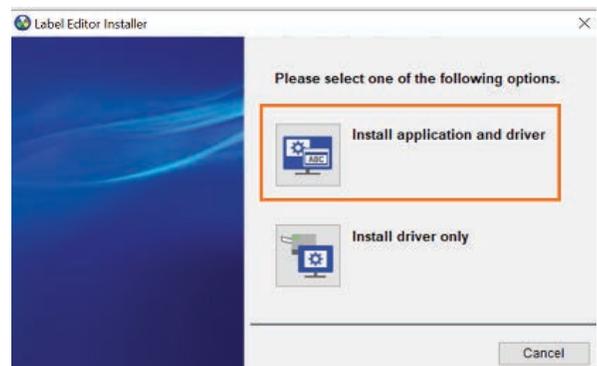
- 2 **Once you uninstall the previous version, install the latest version of Label Editor (released December 2024). Double click “SetUp” .exe**



- 3 **Click “Modify”**



- 4 **Click “Install application and driver”**



- 5 **Follow the instructions to complete installation, launch software once complete**

TECHNICAL SUPPORT

Our customer support team is here to answer your questions, provide one-on-one training, and address any needs you may have. As many companies opt for bots or impersonal offshore tech support, with Epson LabelWorks, you'll experience VIP treatment every time! Whether you prefer phone, live chat, or email, the Epson LabelWorks team is here!

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