

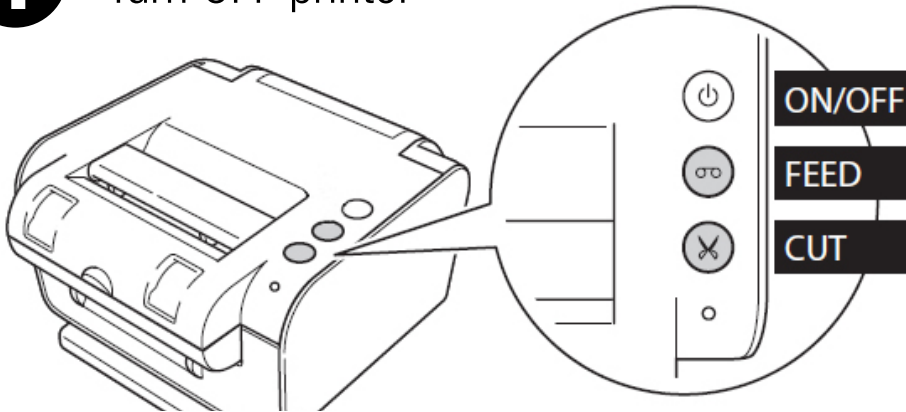
## URGENT SAFETY INFORMATION

Replacement power supply for K-Sun PEARLabel 400iXL Industrial Label Printer

The power supply for the K-Sun\* PEARLabel 400iXL Industrial Label Printer should be replaced due to a potential safety hazard. There is a risk of smoke or fire from the power supply, particularly if it is disconnected in a specific sequence.

**Please follow the steps below in the order provided to disconnect the power supply safely.**

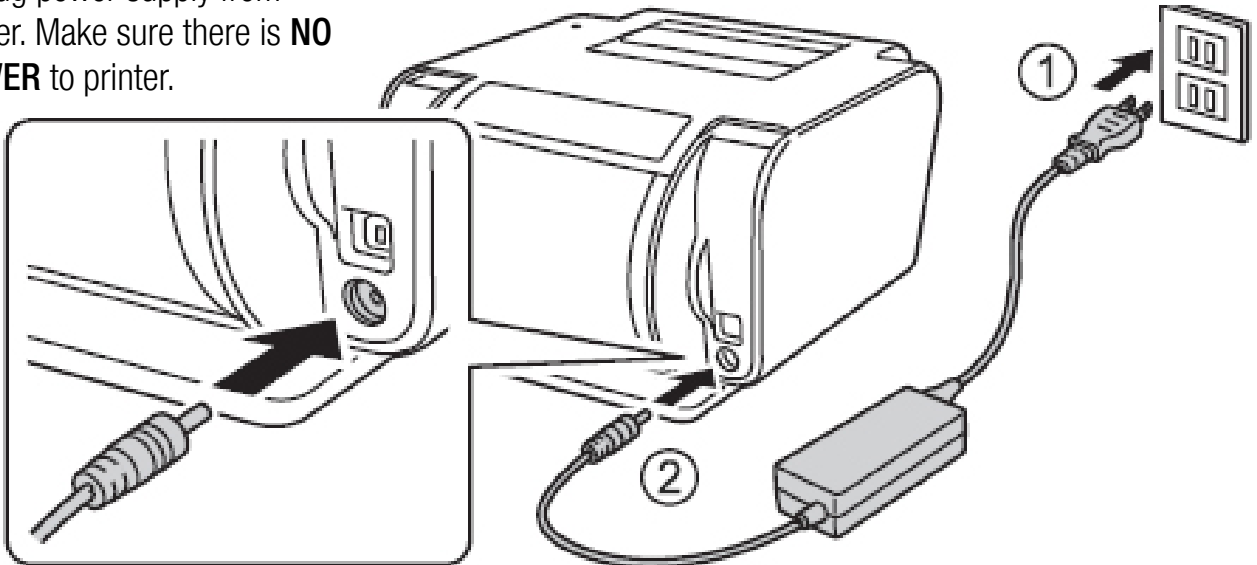
**1** Turn OFF printer



**2** Unplug power supply from wall or power source.

**Complete this step before moving on to step 3.**

**3** Unplug power supply from printer. Make sure there is **NO POWER** to printer.



**WARNING: DO NOT UNPLUG ADAPTER FROM PRINTER UNTIL AFTER THE POWER SUPPLY HAS BEEN UNPLUGGED FROM THE WALL/POWER SOURCE. SMOKE OR FIRE MAY OCCUR IN AFFECTED MODELS IF UNIT IS NOT UNPLUGGED IN THE CORRECT ORDER.**

4

Review the power supply model number on the information plate to determine whether you have an affected power supply:

*K-Sun Logo*



*AC Adapter Number AST2437Y1-1*

5

Contact Epson LabelWorks PX at **info@labelworks.epson.com** or **1-800-622-6312 x210** for prepaid overnight shipping/replacement information.

- We will ask for your printer's serial number, your name and complete shipping information
- We will send you a new power supply and UPS paid call tag will be attached to box

6

Place recalled adapter in box provided. The prepaid UPS call tag will be attached to box.

7

Send email to **info@labelworks.epson.com** with printer serial number, your name and contact information to let us know the power supply is on the way back to us. We will confirm receipt of the original power supply with you.