

LW-PX900

Firmware Update Instruction Manual

This manual guides you through downloading the latest LW-PX900 firmware from K-Sun website, and updating the firmware of your LW-PX900.

Important!

- Settings is erased due to the update.
- During the update, be sure to use the AC adapter to supply the power to the printer instead of using the lithium-ion battery or alkaline batteries.

1. Preparation

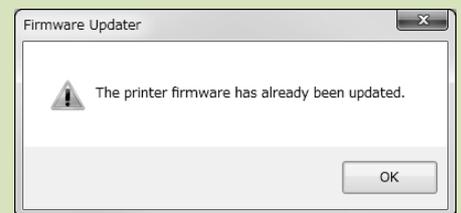
Check if your LW-PX900 needs firmware update

Follow the procedure below to check whether your LW-PX900 needs firmware update or not.

The firmware update is not necessary if the version is the latest one.

MEMO

You can know the need to update your LW-PX900 firmware after you start the update. If the firmware is the latest one, a pop-up window shown right appears to notify you that the update is not needed.



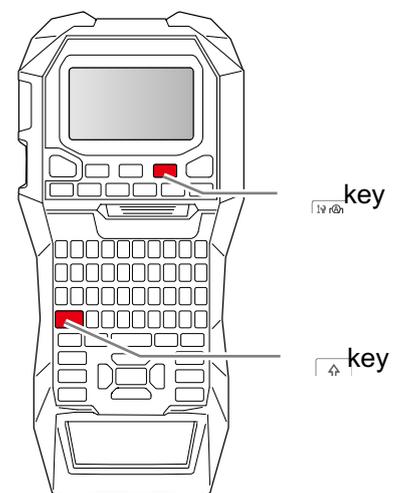
How to check

1. Press  + .

Preference screen appears.

2. Select the [Version] menu to check the firmware version.

If the version is 250A or lower, or if the [Version] menu does not exist, the firmware is old and needs to be updated.



Check the OS version of your computer

Make sure your OS version is one of the following.

- Windows 7 (32bit/64bit)
- Windows 8 (32bit/64bit)
- Windows 8.1 (32bit/64bit)
- Windows 10 (32bit/64bit)

Download the Firmware Updater

Download “UpdaterLWPX900V260A.exe” from K-Sun website, and save it to your desktop.

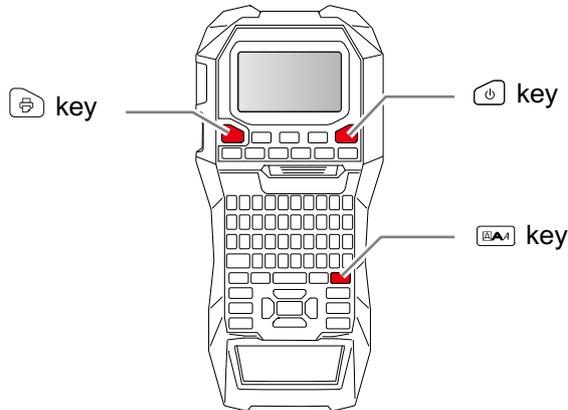
<http://labelworks.epson.com/lw-px900-firmware>

2. Firmware Update Procedure

Follow the procedure below to update the firmware of your LW-PX900.

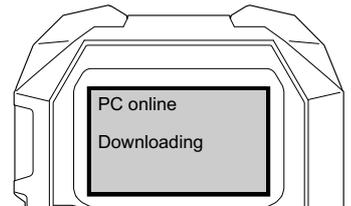
1. Put the LW-PX900 into “update” mode

Press and hold  and  then press  to turn on the printer in the “update” mode.



How to confirm that the printer has entered in the update mode

A message “Downloading” appears when the printer is in the update mode.



2. Update the firmware

CAUTION

- Only one printer can be updated at a time. Do not connect two or more printers to the computer via USB.
- During the update, do not turn the printer off or disconnect the USB cable.

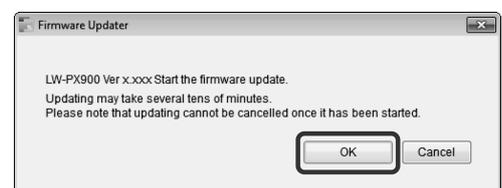
1. Connect the printer to the computer with a USB cable.

2. Double-click “UpdaterLWPX900V260A.exe” you previously saved to your desktop.

>> [Download the Firmware Updater](#)

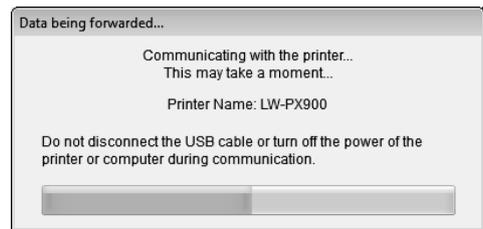
3. Click [OK].

Firmware update is started.

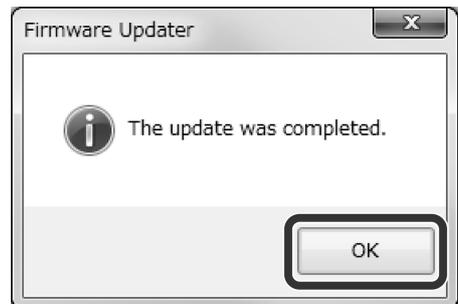


4. A screen to show that the update is in progress is displayed during the update.

It takes about 5 to 10 minutes to complete the update, however, it may take longer depending on the computer environment.



5. Click [OK].



The firmware update is now complete.

You can use the printer immediately after completion of the update.

How to confirm if the update was completed successfully

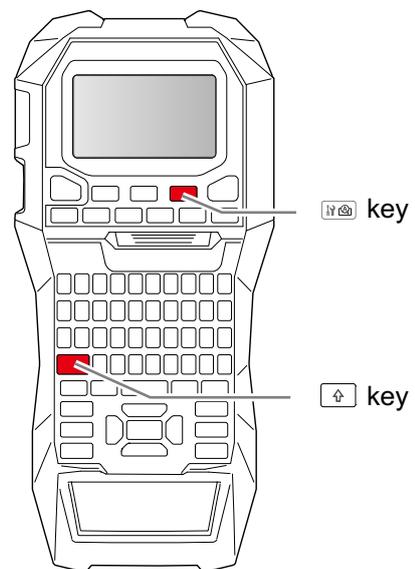
1. Disconnect the USB cable from the printer.

2. Press  + .

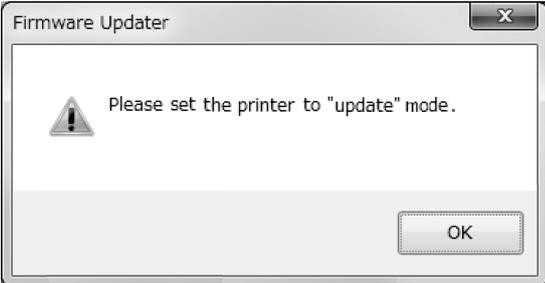
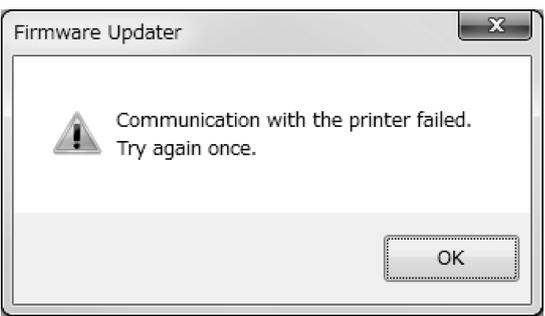
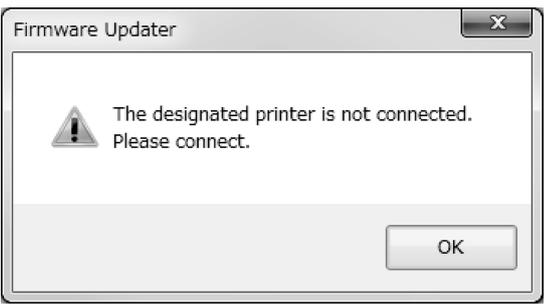
Preference screen appears.

3. Select [Version]. The firmware version is displayed.

If the version is "260A", the update has successfully completed.



Troubleshoot Update Errors

Error Messages	Troubleshooting
 <p>Firmware Updater</p> <p>! Please set the printer to "update" mode.</p> <p>OK</p>	<p>Check if the printer is in the "update" mode.</p> <p>>> Put the LW-PX900 into "update" mode</p>
 <p>Firmware Updater</p> <p>! Communication with the printer failed. Try again once.</p> <p>OK</p>	<p>Check if the USB cable is firmly connected to the printer and the computer. Then retry the update.</p> <p>>> Update the firmware</p>
 <p>Firmware Updater</p> <p>! The designated printer is not connected. Please connect.</p> <p>OK</p>	<p>LW-PX900 is not connected. Put your LW-PX900 into "update" mode, and then connect it to the computer.</p>